

**EXHIBIT A**



**CITY OF SOUTH EL MONTE  
Title VI Notice & Complaint Process**

The City of South El Monte is committed to ensuring that no person is excluded from participation in or denied the benefits of its services on the basis of race, color, or national origin as provided by Title VI of the Civil Rights Act of 1964. In addition to Title VI of the Civil Rights Act of 1964, the City also prohibits discrimination based on sex, age, disability, religion, medical condition, marital status or sexual orientation. Any person who believes that he or she has been subjected to discrimination under Title VI on the basis of race, color, national origin, disability, age, sexual orientation or gender may file a Title VI complaint with the City within 180 calendar days from the date of the alleged discrimination.

**Complaints may be filed with the City in writing and may be addressed to:**

City of South El Monte  
City Manager  
1415 N. Santa Anita Ave.  
South El Monte, CA 91733

A copy of the Title VI Complaint Form (in English or Spanish) and additional information may be obtained from the City's web site at "<http://www.ci.south-el-monte.ca.us/>" (under "City Departments & Services — Community Services — Senior Services and Transportation Services") or by calling 626-579-6540. The City will provide appropriate assistance to complainants who are limited in their ability to communicate in English.

If information is needed in another language please call 626-579-6540.  
*Si se necesita información en otro idioma, por favor llame al 626-579-6540.*