



Plan to Prevent and Combat Homelessness

City of South El Monte

June 2018



About the City of South El Monte's Plan to Prevent and Combat Homelessness

In October 2017, the City of South El Monte was awarded a County of Los Angeles planning grant to develop a City plan to prevent and combat homelessness. The City then entered into agreements with the San Gabriel Valley Council of Governments (SGVCOG) and LeSar Development Consultants (LDC) to assist with plan creation.

Following a January 31 kickoff meeting with other San Gabriel Valley cities partnering with the SGVCOG and LDC, City staff scheduled meetings and developed outreach strategies to gather public input from stakeholders, community members, and City departments throughout the development of the plan.

From February through April 2018, City staff along with LDC hosted a series of meetings with various stakeholders, including residents and business owners, homeless services providers, city and county departments, and people experiencing homelessness to discuss the issues, challenges, concerns, and current conditions contributing to homelessness in South El Monte. The meetings also focused on ways to improve the quality of life for residents, neighborhoods, and the business community and to solicit feedback on potential strategies to address issues. City staff then worked with LDC to integrate stakeholder feedback and develop the homelessness plan, ensuring that the goals and actions best reflect priorities and needs within South El Monte and align with the County of Los Angeles Homeless Initiative strategies.

The plan is the City's vision for moving forward to combat homelessness and address the needs of its homeless residents. Actions are tied directly to the availability of resources and opportunities, which will be identified and pursued throughout the implementation phase. The implementation phase will also include regular progress reports and opportunities for the City Council to update the plan.

The City of South El Monte Plan to Prevent and Combat Homelessness was adopted by the City Council on June 12, 2018.

Mayor Gloria Olmos

Mayor Pro Tem Richard Angel

Councilmember Manuel Acosta

Councilmember Hector Delgado

Councilmember Gracie Retamoza

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Background and Purpose of Homeless Plan

As is true of many cities within Los Angeles County and across California, the City of South El Monte has seen a significant increase in its total homeless population.

In response, South El Monte has focused on serving the needs of its homeless residents and those at risk of homelessness through a variety of efforts, including outreach and engagement through Public Safety and the Sheriff's Department, homelessness prevention and service provision through a variety of local service providers, and links to the countywide housing prioritization system.

However, multiple gaps remain in South El Monte's ability to provide for its homeless residents and those at risk of experiencing homelessness. These include expanded homeless prevention services (e.g., legal counseling to prevent eviction) and school in-reach to families experiencing homelessness, health and mental health services, and substance use treatment, as well as engagement training for first responders and facilitating development of more affordable housing.

The city has developed this three-year homelessness plan to address the needs and concerns of its residents, including those experiencing or at risk of homelessness, and the broader community, including business owners, service providers, and the faith-based community. The plan also positions South El Monte to align its activities with those taking place in other cities and more broadly across the region.

Homelessness in South El Monte

In the 2017 Greater Los Angeles Homeless Count, there were 53 unsheltered persons in South El Monte, an increase of 60 percent from the 2016 count of 33 persons. For both years, South El Monte has had only unsheltered homeless persons living within the City. (See Figure 1 for additional detail.)

Data limitations do not permit detailed information about exactly who is experiencing homelessness in South El Monte. However, demographic data is available at the Service Planning Area (SPA) level, which includes surrounding cities. The following provides a snapshot of who was experiencing homelessness in SPA 3 in 2017:¹

- 67% (2,373) were unsheltered and living outside while 33% (1,179) were in some form of temporary shelter accommodations – accounting for 6% of Los Angeles' homeless population
- 76% were single adults, 18% were families, and 6% were youth and young adults
- 28% were female, 72% were male, .4% were transgender, and .2% did not identify with a gender
- 50% were Hispanic/Latino, 24% were white, 18% were African American, 5% were American Indian, 2% were Asian, and 1% identified as other
- 5% were age 62 and up, 17% between the ages of 55-61, 60% between the ages of 25-54, 7% between the ages of 18-24, and 11% were under the age of 18

¹ Los Angeles Homeless Services Authority – Homeless Count 2017 SPA 3 Fact Sheet

- 6% were United States Veterans
- 30% were considered chronically homeless, meaning that they have lengthy or repeated histories of homelessness along with a long-term disability such as mental illness, substance use disorder, or a physical health problem
- 28% had a mental illness, 17% had a substance use disorder, and 2% had HIV/AIDS
- 27% have experienced domestic/intimate partner violence in their lifetime

Homelessness in South El Monte

2017 Homeless Count: 53 persons



Figure 1²

² Source: Los Angeles Homeless Services Authority

In addition to the Homeless Count data and regional demographics, it is useful to examine city-level data from the regional Coordinated Entry System (CES)³. This provides an enhanced view of those experiencing homelessness and their challenges as well as needs using responses to the Vulnerability Index Service Prioritization Decision Assistance Tool (VI-SPDAT) assessment and other indicators of a person's overall health and wellbeing.

One useful aspect is that the VI-SPDAT assessment produces an acuity score, which can help identify an appropriate housing intervention for someone experiencing homelessness. In Los Angeles County it is suggested that people experiencing homelessness who fall into the low-acuity scoring range of the assessment (0-3) should be able to find housing on their own, or self-resolve, those in the mid-acuity scoring range (4-11) are best served by rapid rehousing programs, and high-acuity individuals (12+) generally need supportive housing.⁴

Other useful indicators in the data set include information about a person's housing history, legal background, physical and mental health, history of substance use, and general demographic information such as age and race. All of these elements are self-reported by the individuals being assessed.

For the purposes of this Homeless Plan, all data have been de-identified to protect confidentiality. The date range being reviewed is from July 2016 through November 2017. In South El Monte, 18 individuals were assessed,⁵ 67% of whom are in the mid-acuity range, compared to 28% for high-acuity (12+) and 6% for low-acuity individuals (0-3).

Those who completed the VI-SPDAT among South El Monte's homeless population fall primarily within the 41-55-year age range (64%) with 18% ages 25-40 and 18% older than 55. Among these individuals, 64% are white, 9% are Asian, 0% are black or African American, and 9% declined to state. Thirty-six percent identified as female, 55% identified as male, and for 9% data were not collected.

Other important vulnerability indicators are length of time a person has spent homeless, any existing chronic health conditions, diagnosed mental health issues, and people who have spent one or more nights in a holding cell, jail, or prison within six months of their VI-SPDAT assessment. In South El Monte:

- 18% reported being homeless less than a year, 45% said 1-2 years, and 36% said 2 years or more.
- 55% reported chronic health issues related to the liver, kidneys, stomach, lungs, or heart.
- 18% reported a mental health issue.
- People who spent one or more nights in a holding cell, jail, or prison within six months of their assessment (20%).

³ The Coordinated Entry System (CES) is a regional database that streamlines housing placement and service provision and prioritizes those who are most vulnerable. This Homeless Plan incorporates data from the adult singles database.

⁴ Los Angeles Homeless Services Authority. Draft CES Prioritization Policies. Available: <https://www.lahsa.org/documents?id=1896-draft-ces-prioritization-policies>.

⁵ Acuity data are available for 18 respondents, while demographic data are only available for 11 respondents.

Finally, local data on economic and housing trends serve as good indicators of future homelessness trends because they suggest areas in which some residents may be at risk of falling into homelessness. As Figure 2 indicates, South El Monte’s unemployment rate, eviction rate, and median rent for a one-bedroom apartment are lower than the average across Los Angeles County, and the poverty rate is approximately equal. However, the median household income is substantially lower, as is the housing vacancy rate, indicating a tight rental market.

2016 Selected Demographic Statistics

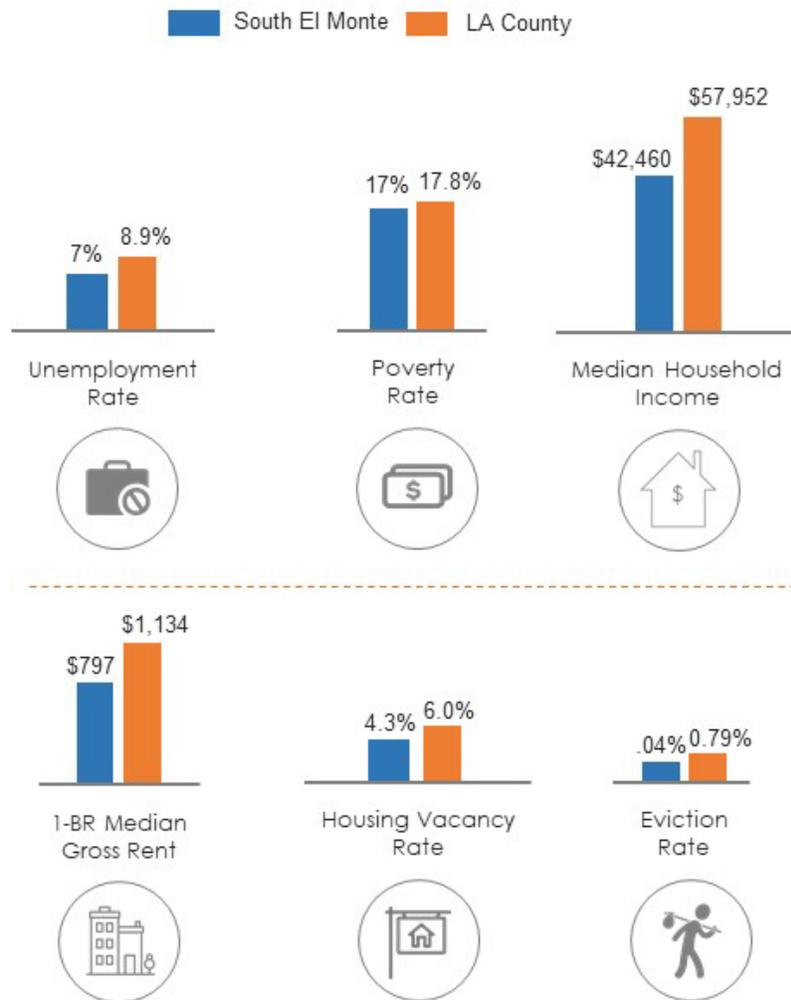


Figure 2⁶

⁶ Sources: U.S. Census Bureau (2012-2016 American Community Survey 5-Year Estimates), evictionlab.org

Table 1 outlines the City’s current annual funding and activities dedicated to individuals and families experiencing homelessness and those facing housing instability.

Table 1: Annual Funding and Activities Related to Homelessness

Entity	Activity	Resource	FY 17/18 Funding
Emergency Resources Association	Motel vouchers	City General Fund	\$30,000
SPIRITT Family Services	Behavioral health and child welfare services	City General Fund	\$13,000
God Provides	Vulnerable seniors, benefits assistance, CBEST	City General Fund	\$5,000
Total			\$48,000

In addition to the activities outlined above the City and its partners are currently participating in the following activities:

- The Department of Public Safety responds to complaints and conducts homelessness outreach and enforcement as needed.
- The Code Enforcement Division responds to homelessness-related complaints regarding private property.
- The City Library and the Senior Center provide information and referrals to homeless individuals and families as needed.
- The Department of Public Works conducts cleanups twice per month for city-owned land and twice per week at transit stops.
- Links through Volunteers of America and Union Station to the Los Angeles County coordinated entry system (CES), which prioritizes housing for the most vulnerable among those experiencing homelessness and tracks progress toward housing and needed services.
- Emergency assistance (e.g., food, transportation assistance, showers, and hygiene kits) through the San Gabriel Valley Coalition for the homeless.
- Outreach and engagement through the Sheriff’s Department, including the Temple City station, the COPS (Community Oriented Policing Services) team, and the Parks Bureau.
- Service links for families experiencing or at risk of homelessness through the Valle Lindo, Mountain View, and El Monte school districts.

Homeless Plan Process

After obtaining guidance from City Council, city staff members and the homelessness planning consultant team conducted several interdepartmental meetings and a larger meeting for community members. These meetings solicited feedback about challenges related to

homelessness and potential solutions to addressing homelessness both within the city and regionally.

- City Council presentation and feedback
 - February 13, 2018
- Community Service Commission
 - February 6, 2018
 - Attendees comprised of Mayor Olmos, Community Service Commissioners, and city staff
- Staff Input Session
 - February 28, 2018
 - Attendees included staff from the following departments and divisions: Code Enforcement, Sheriff's Department (Temple City Station), Public Works, Code Enforcement, Community Services, Senior Services
- Community and Service Provider Input Session
 - April 11, 2018
 - Attendees included:
 - Members of the general public, e.g., residents and business owners, members of the faith-based community
 - Service providers including Volunteers of America, God Provides, Spirit Family Services, the Emergency Resources Association, and Operation Healthy Hearts

Input session summaries can be found in Appendixes A and B.

The city and consultant team reviewed existing city efforts to address homelessness, the resources allocated to these activities, and the efforts of local and countywide service providers to address homelessness-related needs within the city. This information, coupled with feedback obtained during the input sessions, informed plan development.

Goals and Supporting Actions

Through the homelessness planning process, the City identified the following goals for its homelessness plan:

Goal #1: Educate City Staff and the Community about Homelessness and Available Resources

Goal #2: Increase Outreach and Engagement Activities

Goal #3: Expand Employment Opportunities in the City

Goal #4: Create Shelter Options in the City

Goal #5: Create New Affordable/Supportive Housing Options in the City

Goal #6: Coordinate with Regional Partners on Homelessness Plan Implementation

The following pages outline the goals and actions to address homelessness in South El Monte. If a goal is connected to a County Homeless Initiative strategy, that strategy is identified.



Goal 1: Educate City Staff and the Community about Homelessness and Available Resources

Homeless Initiative Strategy Link(s): None

Action 1a

Form City team to develop education process and oversee plan implementation.

- Pursue County Homeless Initiative plan implementation funding for FY18-19 to fund committee and coordinator activities.
- Create homelessness coordinator position.
- Establish City Human Services Committee comprised of local and regional community leaders.

Measurement:	<ul style="list-style-type: none"> • Homelessness coordinator role established within 1 month of plan approval • Human Services Committee formed within six months of plan approval
Ownership:	City Manager's Office
Leveraged City Resources:	<ul style="list-style-type: none"> • 0.5 or 1.0 FTE homelessness coordinator for implementing city plan
Associated Policy Change:	No associated policy changes
Timeline:	3 months, ongoing

Action 1b

Develop resource guide for homelessness-related services and concerns.

- Publish resource guide on city website and provide hard copies to all city staff engaged in homelessness-related activities.
- Include homelessness prevention resources, such as L.A. County's 211 health and human services resource line.

Measurement:	Resource guide developed and distributed by end of Year 1
Ownership:	City Homelessness Coordinator
Leveraged City Resources:	City staff time
Associated Policy Changes:	No associated policy changes
Timeline:	Year 1

Action 1c

Convene quarterly meetings with city staff and service providers to discuss challenges, opportunities, and progress throughout plan implementation.

Measurement:	<ul style="list-style-type: none">• First meeting initiated within 2 months of plan implementation• Regular participation of city staff and service providers
Ownership:	City Homelessness Coordinator
Leveraged City Resources:	City staff time
Associated Policy Changes:	No policy changes
Timeline:	2 months, ongoing

Action 1d

Host regular community meetings to address homelessness-related issues and provide educational opportunities and updates on homelessness plan implementation.

- Include city staff, law enforcement, county representatives, service providers, and those with lived experience to answer questions and provide information.
- Engage the Los Angeles County Everyone In Campaign for city staff training and collaborate with campaign by hosting pop-up events and distributing materials at city-led community meetings.

Measurement:	<ul style="list-style-type: none">• Meeting schedule, format, and materials developed within 3 months• First meeting(s) held within 4 months
Ownership:	City Homelessness Coordinator, Human Services Committee
Leveraged City Resources:	City staff time
Associated Policy Change:	No associated policy changes
Timeline:	3 months, ongoing



Goal 2: Increase Outreach and Engagement Activities

Homeless Initiative Strategy Link(s): A1, A5, E4, E6, E7

Action 2a

Develop and implement a training program for staff, businesses, and other stakeholders to connect homeless and at-risk people to outreach teams via the LAHSA Outreach Web Portal as needed.

Measurement:	Training curriculum implemented by end of Year 1
Ownership:	City Homelessness Coordinator
Leveraged City Resources:	City staff time
Associated Policy Changes:	No policy changes
Timeline:	Year 1, ongoing

Action 2b

Identify funding sources to increase Public Works capacity for cleanups on city-owned property.

- Needed resources include additional staff to assist with cleanups and protective equipment.

Measurement:	Resources identified within Year 1
Ownership:	Department of Public Works
Leveraged City Resources:	City staff time
Associated Policy Changes:	No policy changes
Timeline:	Year 1, ongoing

Action 2c

Develop protocol for Code Enforcement addressing homelessness issues on private property.

Measurement:	Protocol developed and implemented within 6 months
Ownership:	Community Development Department, Code Enforcement Division
Leveraged City Resources:	City staff time
Associated Policy Changes:	No policy changes
Timeline:	6 months

Action 2d

Support Sheriff's Department efforts to implement first responder training for South El Monte teams.

- Support connecting homeless people to the Homeless Management Information System (HMIS) and Coordinated Entry System (CES) through South El Monte team outreach.

Measurement:	Number of first responders trained annually
Ownership:	City Homelessness Coordinator, Human Services Committee
Leveraged City Resources:	City commissions budget
Associated Policy Changes:	No policy changes
Timeline:	Year 1



Goal 3: Expand Employment Opportunities in the City

Homeless Initiative Strategy Link(s): C1

Action 3a

Partner with the County of Los Angeles to employ CalWORKS subsidized employment program participants in city assignments.

Measurement:	Percentage of participants placed annually into city hiring opportunities designated for participants in the CalWORKS program (administered by the County of Los Angeles)
Ownership:	Human Resources Department
Leveraged City Resources:	Wages for participants placed into city assignments – budget impacts TBD
Associated Policy Changes:	No policy changes
Timeline:	Year 1, ongoing

Action 3b

Designate a percentage of city assignments for those who are homeless or formerly homeless.

Measurement:	Percentage of participants placed annually into city hiring opportunities designated for homeless and formerly homeless people
Ownership:	Human Resources Department
Leveraged City Resources:	Wages for homeless and formerly homeless individuals placed into city assignments
Associated Policy Changes:	Update city employment protocols to include targeted recruitment and hiring of homeless and formerly homeless individuals.
Timeline:	Year 1, ongoing

Action 3c

Encourage the Chamber of Commerce and local businesses to participate in the CalWORKS program.

Measurement:	Annual increase in the number of local businesses employing homeless and formerly homeless people through the CalWORKS program (administered by the County of Los Angeles)
Ownership:	City Homelessness Coordinator
Leveraged City Resources:	City staff time
Associated Policy Changes:	No policy changes
Timeline:	Year 1, ongoing

Action 3d

Identify partners to develop a peer-to-peer outreach program for formerly homeless individuals.

Measurement:	<ul style="list-style-type: none">• Potential City/County and service provider partnerships identified by month 3• Outreach program guidelines developed by month 9• Outreach program initiated by end of Year 1
Ownership:	City Homelessness Coordinator, Human Services Committee
Leveraged City Resources:	City staff time
Associated Policy Changes:	No policy changes
Timeline:	Year 1, ongoing



Goal 4: Create Shelter Options in the City

Homeless Initiative Strategy Link(s): B7, D5, E8, E14, F1

Action 4a

Encourage local faith-based community participation in rotating winter shelter model.

- Identify funding sources as annual contribution to shelter activities.
- Connect interested faith-based communities to shelter/service providers.

Measurement:	<ul style="list-style-type: none"> • Faith-based community partners identified within 6 months • Funding sources identified and secured by end of Year 1
Ownership:	City Homelessness Coordinator, Human Services Committee
Leveraged City Resources:	General Fund
Associated Policy Changes:	No policy changes
Timeline:	6 months for partnership identification, within Year 1 for funding source connections

Action 4b

Establish a safe parking program that will provide a safe place for those living in their vehicles to stay overnight and get connected to services.

- Identify publicly owned land suitable for establishing a safe parking program.
- Explore options for onsite mobile showers and mobile health unit.
- Link safe parking program to Coordinated Entry System (CES).

Measurement:	<ul style="list-style-type: none"> • Site list developed, feasibility assessed within 6 months • Funding sources identified and secured by end of Year 1 • Partnerships established with service providers, CES by end of Year 1
Ownership:	Community Development Department, Planning Division
Leveraged City Resources:	General Fund
Associated Policy Changes:	No policy changes
Timeline:	6 months for site list development, within Year 1 for partnership and funding source connections

Action 4c

Explore creation of a year-round shelter in the city.

- Assess number of shelter beds needed.
- Identify potential shelter sites and development partners to assess feasibility of shelter development.
- Pursue County Homeless Initiative funding for acquisition/rehabilitation of site (Strategy E8) and for shelter beds (B7).
- Identify onsite service linkages, including:
 - Office space for homeless case managers and/or Family Solutions Centers personnel
 - VI-SPDAT assessment and CES access point
 - Medical and mental health services
 - Storage facility
 - Workforce development, job placement
 - Drop-in center for homeless or at-risk transition-age youth
 - Prevention resources for those at risk of homelessness (e.g., referrals, resources guide)
 - Transportation vouchers for access to offsite services

Measurement:	<ul style="list-style-type: none"> • Site list created and sites assessed for feasibility within 3 months • Development partners identified within 6 months • Decision to pursue shelter development and funding sources made by end of month 6 • Number of funding applications approved • Number of shelter beds funded through private donations • Execution of MOUs with partnering cities
Ownership:	Community Development Department, Planning and Code Enforcement Divisions
Leveraged City Resources:	City staff time
Associated Policy Changes:	No policy changes
Timeline:	3 months for site list, 6 months for decision to pursue shelter and partnerships



Goal 5: Create New Affordable/Supportive Housing Options in the City

Homeless Initiative Strategy Link(s): B3, F3, F4, F5, F6

Action 5a

Strengthen policies that facilitate development of affordable and supportive housing. Explore feasibility of developing or expanding:

- Incentive zoning policies (e.g., density bonus)
- Housing overlay zoning
- Development agreements
- Accessory dwelling unit (ADU) program (allows development of additional unit on R1 lots within certain parameters)

Measurement:	Policy drafts completed by end of Year 1, implemented in Year 2
Ownership:	Community Development Department
Leveraged City Resources:	City staff time
Associated Policy Changes:	<ul style="list-style-type: none"> • Incentive Zoning Ordinance <ul style="list-style-type: none"> ○ Incentives (e.g., reduced parking requirements, density bonuses) offered to a housing developer in exchange for including income-restricted units within the development. • Housing Overlay Zoning Ordinance <ul style="list-style-type: none"> ○ An overlay on existing zoning that offers incentives for inclusion of affordable units. Incentives may include reduced parking, density bonuses, expedited permit processing, fee waivers, etc. • Development Agreements <ul style="list-style-type: none"> ○ City may require inclusion of affordable units in market-rate developments or in-lieu fees for development on publicly owned land. • Accessory Dwelling Unit Ordinance <ul style="list-style-type: none"> ○ Expedite review and approval of permits for building ADUs. ○ Include fee waivers to incentivize development. ○ Include amnesty program to bring existing ADUs into compliance.
Timeline:	Years 1-2

Action 5b

Identify blighted or underutilized sites for affordable/supportive housing development.

- Generate list of all public and private underutilized properties within the city that are potentially suitable for housing development.
- Engage affordable housing developers and property owners when applicable to discuss development opportunities.
- If decision is made to pursue supportive housing development, apply for Measure H funding for case management and services.

Measurement:	<ul style="list-style-type: none"> • Sites identified and vetted, engagement of property owners and potential developers in Years 1 and 2
Ownership:	Community Development Department
Leveraged City Resources:	City staff time
Associated Policy Changes:	No policy changes
Timeline:	Years 1-2

Action 5c

Explore creation of rapid rehousing program with local homeless preference.

- Define target number of rapid rehousing units using local data from the Coordinated Entry System.
- Identify funding sources (e.g., reallocating existing funding, pursuing new sources) to meet city contribution required for accessing Measure H rapid rehousing funds and for landlord incentives.
- Partner with Coordinated Entry System lead agencies to site local access point to enhance services coordination.
- Distribute educational materials and facilitate landlord engagement to promote program participation.

Measurement:	<ul style="list-style-type: none"> • Define target number of units and identify funding sources, location of CES access point by month 6 • If program is feasible, design and implement program within the city in Years 1-2
Ownership:	Community Development Department, City Homelessness Coordinator
Leveraged City Resources:	<ul style="list-style-type: none"> • \$500/month per homeless family/individual for up to nine months • Potential funding for landlord incentive payments
Associated Policy Changes:	No policy changes
Timeline:	Years 1-2



Goal 6: Coordinate with Regional Partners on Homelessness Plan Implementation

Homeless Initiative Strategy Link(s): A1, A5, E7

Action 6a

Participate in regional coordination activities with the San Gabriel Valley Council of Governments and partnering cities.

Measurement:	<ul style="list-style-type: none"> Regular attendance at meetings, participation in activities related to regional coordination of homelessness plan implementation
Ownership:	City Homelessness Coordinator
Leveraged City Resources:	City staff time
Associated Policy Changes:	No policy changes
Timeline:	Year 1, ongoing

Action 6b

Coordinate implementation activities with LAHSA and the County Homeless Initiative team.

- Activities include homelessness prevention, siting supportive housing, and coordinating with CES leads.

Measurement:	<ul style="list-style-type: none"> Ongoing participation in County Homeless Initiative collaboration opportunities, as identified
Ownership:	City Homelessness Coordinator
Leveraged City Resources:	City staff time
Associated Policy Changes:	No policy changes
Timeline:	Year 1, ongoing

Appendix A: Stakeholder Input Sessions: Summary of Identified Challenges

Staff of City Departments

- Hospital releasing homeless persons
- Property crime has skyrocketed due to encampments
- Businesses complaining about loitering
- Businesses illegally hiring homeless persons
- Homeless persons squatting in vacant houses, bus shelters
- Belongings (sometimes needles) left on the curb, in shopping carts, etc.

Los Angeles Sheriff's Department

- Many homeless persons have substance abuse issues, increases in petty theft due to these addictions
- Deal with same persons multiple times per month – takes away significant resources
- Downgrade of crimes to misdemeanors took away rehab/education provided in jails with felony crimes
- Homeless persons switching from pipes to needles after pipes get them into trouble – leaving needles in public

Community Services Commission

- Not all city staff know what to do when someone needs assistance
- Measure H sunsets

Service Providers/Faith-based Community

- Homeless persons released from hospital come to senior center to attempt to panhandle, bathe, etc.
- Homeless persons expect answers/help from staff; even though resource info provided, many prefer to loiter at senior center
- Nonprofits and faith-based service providers want to provide resources beyond basic needs but don't have capacity/funds
- Difficulty assisting families or people who are not homeless under the HUD definition – at risk, unstable, doubled-up etc.

General Public

Housing- and Shelter-Related

- Lack of [affordable] housing in the city and region, plus rising rents, high cost of living
- Barriers to accessing housing, e.g. strict landlord requirements, deposits, etc.
- Underutilized or vacant properties in the city
- Lack of shelter beds in South El Monte & San Gabriel Valley, in general

Programs & Services

- Challenge of coordination with local orgs, cities, with the County & LAHSA
- How to monitor outcomes for Measure H & other investments to ensure effective use
- Making sure cities take on "fair share" in region

- Challenge of connecting people experiencing homelessness to best resources/benefits/programs, etc., also getting them to accept those services
- Lack of financing for nonprofit supplies/services, need for more volunteers and support
- Lack of transitional support back into society (vets, jails/prisons, institutions)
- Shelter system, CES process is complex and not streamlined, not enough resources
- Issues with first responders and interactions with those experiencing homelessness, hospitals releasing people onto the street without any resources
- Lack of VA clinic/resources in SGV at-large
- Challenge of rehabilitating individuals
- Lack of jobs or lack of skills/training programs to obtain jobs

Perceptions of Homelessness

- NIMBYism or apathy from residents
- Unfamiliarity with resources for residents to access or refer people to
- Safety in the city, where homeless services are located relative to public spaces
- Lack of knowledge/education – residents, also city departments and first responder

Appendix B: Stakeholder Input Sessions: Summary of Identified Strategies

Staff of City Departments

- Identify homeless resources in SPA3 – asset mapping, including churches
- Code Enforcement to contact vacant homeowners – nuisance abatement
- Train staff on proper protocols; consider app for staff to signal outreach workers – criminal and assistance; consider homeless coordinator shared between community and senior center, or within school district etc.
- Increase budget (training, debris pick-up, protective gear, storage facilities, manpower, etc.)
- Need a regional coordinator for clean-up (more infrequent)
- Potential public workshops on homelessness to outline definition, resources, how to play a role in solution

Los Angeles County Sheriff's Department

- Merit-based rehab with job requirements
- Assign priority to chronically homeless and steer money towards mentally ill who take up most resources
- Need dedicated workers to focus on specific cases
- Once stable, formerly homeless persons can be peer advocates (trusted more)

Community Services Commission

- Show the County the City's need for funds; join regional partners to keep tabs on issues, funding, etc.
- Ensure stakeholders get adequate say

Service Providers/Faith-Based Community

- Need resources beyond immediate needs like food or clothing – vouchers, temporary housing, longer-term/permanent housing, prevention programs; Include churches as resources
- Staff homeless coordinator in vacant space (i.e., school)
- Continue mobile shower program, case worker resources

General Public

Housing-Related

- Affordable housing, Transitional housing, Tiny homes, other innovation housing types, Landlord Incentives
- Shelter beds in South El Monte; Redeveloping/repurposing underutilized or vacant buildings for shelter or housing

Programs/Services

- Low-barrier services, easier access; increased mental health resources
- Trade programs/education/job training; additionally, local businesses or city hiring homeless/formerly homeless
- Partnerships/Collaboration between service providers, nearby cities, County, faith-based organizations and churches, School District, and local businesses

Public Education & Support

- Educate community – What can residents do? What can businesses do? Understanding lived experiences
- Outreach to schools, through other public forums
- More support from the community – financial, in-kind donations, volunteer hours
- First Responder Training for LASD and Fire for appropriate responses to homelessness issues

Appendix C: List of Participating Services Partners that Provided Input to Plan

- Office of Los Angeles County Supervisor Hilda Solis
- Los Angeles Homeless Services Authority
- Los Angeles County 211
- Los Angeles County Sheriff's Department
- Emergency Resources Association
- David & Margaret Youth and Family Services
- Our Savior Center
- South El Monte Community Outreach
- Operation Healthy Hearts
- San Gabriel Valley Consortium on Homelessness
- Community Services Commission

Appendix D: City Planning Activities Tied to County Homeless Initiative Strategies

County Homeless Initiative Strategies		
A – Prevent Homelessness	<input checked="" type="checkbox"/>	A1. Homeless Prevention for families
	<input checked="" type="checkbox"/>	A5. Homeless Prevention for Individuals
B – Subsidize Housing	<input checked="" type="checkbox"/>	B3. Partner with Cities to Expand Rapid Rehousing
	<input checked="" type="checkbox"/>	B7. Interim/Bridge Housing for those Exiting Institutions
C – Increase Income	<input checked="" type="checkbox"/>	C1. Enhance the CalWORKs Subsidized Employment Program for Homeless Families
	<input checked="" type="checkbox"/>	C2. Increase Employment for Homeless Adults by Supporting Social Enterprise
D – Provide Case Management & Services	<input checked="" type="checkbox"/>	D5. Support for Homeless Case Managers
	<input checked="" type="checkbox"/>	D7. Provide Services for Permanent Supportive Housing
E – Create a Coordinated System	<input checked="" type="checkbox"/>	E4. First Responders Training
	<input checked="" type="checkbox"/>	E6. Expand Countywide Outreach System
	<input checked="" type="checkbox"/>	E7. Strengthen the Coordinated Entry System (CES)
	<input checked="" type="checkbox"/>	E8. Enhance the Emergency Shelter System
	<input checked="" type="checkbox"/>	E14. Enhance Services for Transition Age Youth
F – Increase Affordable/ Homeless Housing	<input checked="" type="checkbox"/>	F1. Promote Regional SB2 Compliance and Implementation
	<input checked="" type="checkbox"/>	F4. Development of Second Dwelling Units Program
	<input checked="" type="checkbox"/>	F5. Incentive Zoning/Value Capture Strategies
	<input checked="" type="checkbox"/>	F6. Using Public Land for Homeless Housing
	<input checked="" type="checkbox"/>	F7. Preserve and Promote the Development of Affordable Housing for Homeless Families and Individuals